

Community Resource Listing

Alcohol and Drug Treatment

Mental Health Substance Abuse (MHSA), Intake 385-0888
 Methadone Clinic (Virginia Beach) 437-0411
 Methadone Outpatient Rehab Center 455-8283
 Rehabilitation Services 683-8440

Cell Phone Assistance

Assurance Wireless 888-321-5880
 SafeLink (for citizens receiving SNAP) 800-977-3768

Clothing Resources

Catholic Charities (newborn) 490-4931
 Free Will Baptist Church 499-9686/3536
 Judeo-Christian Outreach Thrift Shop 491-2846
 Newborns in Need 495-4929
 Open Door Chapel (M&F, 10am-2pm) 340-1441
 Princess Anne Plaza United Methodist Church 340-5775
 St. Gregory's Catholic Church 497-8330
 Salvation Army 455-9677

Counseling Services

Suicide Hotline 627-5433
 Teen Runaway Hotline 498-4357
 The UP Center 622-7017

Credit Counseling

Bank On Financial Empowerment 385-3551
 Catholic Charities 467-7707
 Consumer Credit Counseling 424-2060
 STOP Organization 858-1368

Consumer Information/Complaints

Consumer Protection 800-552-9963
 Federal Trade Commission 877-382-4357
 Telemarketing Calls 888-382-1222

Crime Prevention

National Crime Prevention Council 202-466-6272
 Police, Non-emergency 385-5000
 Police, Crime Prevention Unit 385-1006

Education/Training

Abbott Education Center 497-1180
 Adult Learning Center 648-6050
 Bank On Virginia Beach (financial literacy) 385-3551
 Fathers In Training 385-3490
 Head Start (for Children) 962-8005
 MHSA Mutual Education Support & Advocacy 385-0802
 MHSA Office of Consumer & Family Affairs 385-0800
 Virginia's Intensive Case Monitoring Prog. 800-468-8894
 VTC Educational Opportunity Center 683-2312

Employment Services

Allied Forces Temp 466-7889
 Chesapeake Employment Commission 547-9717
 Equal Employment Opportunity Comm. 202-663-4900
 Dominion Services for All People 766-2922
 (employment assistance and education for women)
 Job Corp 800-733-5627
 Labor Ready 461-7733
 Opportunity Inc. (job search) 461-7537
 Norfolk Employment Commission 455-3960
 Portsmouth Employment Commission 558-4455

Employment Services (continued)

Step Up, Inc. 588-3151
 VA Dept. of Aging & Rehabilitative Services 451-7101

Federal Services

Better Business Bureau 531-1300
 Immigration Office 800-375-5283
 Social Security Administration 800-772-1213
 Social Security Office, Virginia Beach 888-377-5237
 United Way 800-230-6977
 Women, Infants & Children (WIC) 518-2789

Financial Education

Bank On Virginia Beach 385-3551

Family Violence

Adult Protective Services (Virginia Beach) 385-3550
 Child Abuse Hotline (Virginia) 800-552-7096
 Child Abuse Hotline (Virginia Beach) 385-3400
 YMCA Women in Crisis 625-5570

Food Assistance

Church of the Holy Family 481-3492
 Compassion Center 428-3277
 Eastern Shore Chapel Episcopal Church 428-6763
 Food Bank of Southeastern Virginia (Norfolk) 627-6599
 Food Stamp Program (Virginia Beach) 385-3200
 Home Delivered Meals 461-9481
 Jewish Family Services 321-2222
 Judeo-Christian Outreach Center 491-2846
 Kingdom Building Worship Center 747-0197
 Meals on Wheels 306-2721
 New Jerusalem COGIC 425-8431
 Open Door Chapel 340-1441
 Operation Homefront 800-281-1951
 Soup Kitchen 491-2846
 St. Gregory's Catholic Church 497-8330
 St. Michael's Lutheran Church 427-5088
 Star of the Sea Catholic Church 428-1244
 Virginia Beach Christian Church 481-3494
 Women, Infants & Children (WIC) 518-2789

Fuel/Utility Assistance

Church of the Holy Family 481-3492
 Cooling, Heating, Crisis Assistance Programs 385-3200
 Energy share/Salvation Army 543-8100
 First Call 594-4636
 Operation Homefront 800-281-1951
 Salvation Army 455-9677
 STOP Organization 858-1360

Health Services Programs

Access AIDS Care 640-0-929
 Beach Health Clinic 428-5601
 Catholic Charities 467-7707
 Chesapeake Care Free Clinic 545-5700
 Crisis Pregnancy Centers 499-4444 / 499-9367
 Dental Health Clinic 531-2133
 Eastern Virginia AIDS Network 583-1317
 Family Access to Medical Ins. (FAMIS) 866-873-2647
 FNI Healthcare, Inc. 271-9111
 Health Department (Virginia Beach) 518-2700
 Lions Club (Virginia Beach) 373-1407
 Lions Medical Eye Bank & Research 388-2020

Health Services Programs (continued)

Little Neck Medical Center (Medicaid) 502-8966
 Medicaid (DMAS) 804-786-7933
 Medicaid Hotline 800-552-8627
 Patient Advocate Foundation 800-532-5274
 Practice, The (Medicaid) 301-6964
 Sentara Bayside Hospital 363-6100
 Sentara Community Support Groups and Outreach Programs 800-736-8272
 Smiles for Children Program 866-8530657
 United Dentistry for Children (Medicaid) 301-6789

Homeless Services/Shelters

Connection Point (Virginia Beach Housing Dept) 227-5932
 Dwelling Place 624-9879
 Friends of the Homeless 928-0012
 Genève Battered Women's Shelter 925-4365
 Haven House, FORKIDS, Inc. 622-4600
 HER Shelter 485-3384
 Lighthouse Center 437-4911
 Loving and Caring for the Homeless 430-4101
 Judeo-Christian Outreach Center 491-2846
 Salvation Army Men's Shelter 62203471
 Salvation Army Women's Shelter 543-8100
 Seton House 498-4673 (boys) / 306-1840 (girls)
 Seton Youth Center 498-4357
 Transitions Shelter 723-7774
 Union Mission 623-0642
 Vet's House 724-8614
 Volunteers of America 437-4911
 Day Support / Winter Shelter (Oct-Apr)
 YMCA of Southampton Roads 625-5570

Hospitals

Bon Secours-DePaul 889-5000
 Bon Secours-Maryview 398-2200
 Chesapeake General Hospital 312-8121
 Lake Taylor Transitional Care 461-5001
 Sentara Bayside Hospital 363-6100
 Sentara Heart Hospital 388-8000
 Sentara Leigh Hospital 261-6000
 Sentara Norfolk General Hospital 388-3000
 Sentara OBICI Hospital 934-4000
 Sentara Virginia Beach General Hospital 395-8000
 Veterans Hospital 722-9961
 Virginia Beach Psychiatric Hospital 496-6000

Housing Assistance

Church of the Holy Family (rent/utilities) 481-3492
 Connection Point (Samaritan House) 227-5932
 Housing and Neighborhood Preservation 385-5750
 Planning Council, The 2-1-1 or 227-5932
 Section 8 Housing (Housing Department) 385-5750
 Subsidized Housing (Virginia Beach)
 Atlantis Apartments 428-3200
 Carriage House 499-8593
 Friendship Village 428-3748
 Sea Haven Apartments 428-3728
 Twin Canal Village 471-7007
 Virginia Cares 540-342-9344

Housing Assistance (continued)

Virginia Beach Community Development Corp 463-9516
Virginia Housing Development Authority 877-843-2123

Hotline Numbers

Adult Protective Services 385-3550 / 888-832-3858
Child protective Services 385-3400 / 800-552-7096
Consumer Protection Services 800-552-9963
Domestic Violence CRISIS 430-2120
Drug Activity Report Hotline 800-553-3673
Medicaid Hotline 800-552-8627
Runaway Switchboard, National 800-621-4000
Suicide Hotline 627-5433 / 800-273-TALK
United Way Hotline 853-8500

Information Centers

E-Z Pass (VDOT) Tolls 877-762-7824
Virginia Beach Information Center 311
Virginia Information Center 211
Virginia Traffic Information 511

Legal Service

Legal Aid (Virginia Beach) 827-5078
Legal aid Society of Virginia 627-5423
Pro-Bono- & Public Services 552-0369
Senior Law Center 627-5423/888-868-1072
STOP Organization 858-1360
Tidewater Legal Aid 552-0026

Mental Health Services

Care & Share NAMI Support Group 385-0802
Chesapeake General Hospital 312-6249
Detox Services/Recovery Center (Va Beach) 385-6950
Dominion Services for All People (for women) 766-2922
Community Services Board, Virginia Beach 385-0888
Eden Counseling Center 466-3336
Focus Now NAMI Support Group 385-0801
I Need A Lighthouse 496-9775
Mental Health Emergency Service (Va Beach) 385-0888
Mental Health Substance Abuse 385-0888
NAMI Basics 385-0802
NAMI of VB 499-2041
NAMI Peer to Peer 385-0801
Norfolk General Hospital 388-3000
Virginia Beach Psychiatric Hospital 496-6000
Wellness Recovery Action Plan 385-0801

Re-Entry Council and Community Services

Education/Training
Adult Learning Center 648-6050
Child Support Enforcement/Re-Entry Case Management Services 800-468-8894
Father's In Training 385-3490
Supplemental Nutrition Assistance Program Employment & Training 385-3201
VA Intensive Case Monitoring Prog. 800-468-8894
Employment
Step Up, Inc. 588-3151
Virginia Bonding Program 804-887-8262
Virginia Employment Commission 804-786-6470
or 804-692-0188
or 866-832-2363

Re-Entry Council and Community Services (continued)

General Information

Chesapeake Social Services 382-2000
Hampton Social Services 727-1800
Newport News Social Services 926-6300
Norfolk Social Services 664-6000
Portsmouth Social Services 405-1800
Suffolk Social Services 514-7450
Virginia Beach Social Services 385-3200

Housing

Connection Point (Housing Department) 227-5932
Housing and Neighborhood Preservation 385-5750
Planning Council, The 622-9268x3002
Union Mission Ministries 627-8686
VB Community Development Corp. 463-9516
Virginia Cares 540-342-9344
VA Housing Development Authority 877-843-2123
Volunteers Of America-Community Residential Re-Entry Center 410-276-5880

Other Services

Dept. of Motor Vehicles (DMV) 888-337-4782
Re-Entry Information Handbook-Virginia CURE (for Hampton Roads) 703-272-3624
Salvation Army-Adult Rehab. Center 703-642-9270
Social Security Administration 800-772-1213
Social Security Office (Virginia Beach) 888-377-5237
VA Intensive Case Monitoring Prog. 800-468-8894

Social Services

Chesapeake 382-2000
Hampton 727-1800
Newport News 926-6300
Norfolk 664-6000
Portsmouth 405-1800
Suffolk 514-7450
Virginia Beach 385-3200

State Agencies

Adult Probation & Parole 385-6330
Benefits Program Appeals 800-552-3431
Child Care Licensing 491-3990
Child Support Enforcement 800-468-8894
Complaints about licensed facilities
Day Care providers 491-3990
Group Home providers 804-786-3475
Long Term Care providers 800-955-1819
Nursing Home providers 804-367-2122
Consumer Protection Services 800-552-9963
Dept of Medical Assistance Services 804-786-7933
EBT Cards (lost/stolen) & Payments 866-281-2448
Employment Commission
Chesapeake Employment Commission 547-9717
Norfolk Employment Commission 455-3960
Portsmouth Employment Commission 558-4455
FAMIS (child insurance) 866-873-2647
Licensure, Virginia Dept. of
Day Care providers 491-3990
Group Home providers 804-786-3475
Long Term Care providers 800-955-1819

State Agencies (continued)

Medicaid 804-786-7933
Social Services, Regional Office 491-3990
Vital Statistics (birth certificate) 804-772-6200

Substance Abuse Services

Alcoholics Anonymous, Virginia Beach 490-3980
Dominion Services for All People (for women) 766-2922
Drug Activity Report Hotline 800-553-3673
Medical Detox/Recovery Center 385-6950
Mental Health Substance Abuse (Va Beach) 385-0888
New Bridges Outpatient Rehabilitation Center 455-8283
Rehabilitative Services 638-8440

Support Groups

Alzheimer's Association 459-2405
American Cancer Society 800-227-2345
American Hearth Association 80024208721
American Lung Association 800-586-4872
Arthritis Foundation 800-456-4687
BASICS (MH teens/family education) 385-0802
Breast Cancer Support Group 552-7200 / 398-2447
Care & Share (MH, family and friends group) 499-2041
Caregiver's Support Group, VB 835-0802
Chesapeake General Caregiver's Support Grp 312-8121
Catholic Charities 456-2366
Diabetes Support Group 363-6834
Eating Disorder/Eden Counseling Center 466-3336
FOCUS (consumer support group) 270-3751
Grandparents as Parents 467-7707x502
MESA (MH, family education) 385-0802
Multiple Sclerosis 490-9627
NAMI of VB (mental health services) 499-2041
Parkinson's Disease Group 495-3062
Parkinson's Support Group 424-4696
Peer to Peer (mental health education) 385-0801

Transportation Services

Catholic Charities 490-4931
HandiRide 222-6087
HRT 222-6100
Lee's Friends 440-7501
Logisticare 866-386-8331
Operation Homefront 800-281-1951
Senior Navigator 866-393-0957
Senior Services of Southeastern VA 461-9481
Up Center, The 622-7017

Utility Assistance

Church of the Holy Family (utilities/rent) 481-3492
Energy Share/Salvation Army 543-8100
Operation Homefront 800-281-1951
United Way 594-4636
Salvation Army 455-9677
STOP Organization 858-1360
Energy Assistance Program, Virginia Beach 385-3200

Veteran Services

Vets House (transitional housing) 724-8614
Veterans Outreach 623-7584
Wounded Warrior Program 224-5208 / 823-1711